



Get connected for
medical records, appointments,
and email your health care team,
all from your phone or computer...

MyMasonHealth



Questions?

For technical questions that are not addressed online, please call Health Information Management at 360-427-9587, Monday through Friday, 8 a.m. to 4 p.m. or send an email to patientportal@masongeneral.com.

Simplify and Save Time

Manage your health at the click of a button:

- **Secure Messaging:** You are able to securely send and receive messages to and from your healthcare team.
- **Manage Appointments:** You can view upcoming appointment details, reschedule, cancel or request a new appointment.
- **Medical Record:** You can view selected data from your *MyMasonHealth* electronic medical record, including test results and patient education information.

How do I access MyMasonHealth?

Present to any Mason Health location and our registration staff will be able to send you an invite. A link will be sent from IQ Health to your chosen email.

Once you receive the email, the embedded link will prompt you to set up an account and user password. Once your account is established, you can access the *MyMasonHealth* portal on our Mason Health website at www.masonhealth.com/patient-portal.

To access a minor's portal (age 0-12) or another adult's portal, you must complete a proxy consent form. These forms are located at our Clinic and Hospital registration desks or our Health Information Office located at 2505 Olympic Highway N. Ste #410 Shelton, WA 98584

*** Patients between the ages of 13-17 will not be eligible for the online portal due to privacy laws. Access to medical records for this age group must be done in person at our Health Information Office.*

Privacy and security your way

With your *MyMasonHealth* account, you will have the ability to view selected information from your electronic medical record (EMR) from Mason Health. You will have access to transmit your clinical record summaries to your personal health record. *MyMasonHealth* is HIPAA compliant and provides you with the ability to securely view, store, and share your health information.