

# Involved



**Mason Health**  
Mason General Hospital  
Mason Clinic

VOL. 9, NO. 5



*Kim Lutey*

## *Hi Volunteers!*

Thank you so much for joining us for the Volunteer Appreciation Event! If you missed it, I have your gift ready for pick up at my office, or during one of the events. The details for event pick-up and office pick-up are below. I hope you all know that your dedication and service is appreciated, and that you felt the love from our staff.

Construction updates are detailed below! Our cafeteria will continue to be closed to the public through June 30. We have a modified version of the café open to staff and volunteers using cards only (see page 6). As a reminder, while construction may be loud or annoying at times, it will continue to grow our hospital to make us more capable of caring for our community. Thank you all for your patience during the changing times.

### **Mason Health Week is May 12 – 16!**

The events throughout the week are on page 3 to celebrate our Mason Health

Workforce – which includes you! Our annual BBQ is on Wednesday, May 14. We also have our polo shirt gifts prepared for you. See Page 4 for details on how to pick up your appreciation gifts.

The Quality Care Open Annual Golf Tournament is on Friday, July 11! We will need volunteers to help with setting up, tearing down, and other various activities throughout the day.

Online Training is here! We need to get everyone trained by June 1! I will be sending individual emails to everyone about how to log in to the online training, what your ID number is, and I can reset passwords if needed. If you do not have access to a computer, please contact me and I can make alternative arrangements.

Thank you all for your dedication and service! Keep up the amazing work, stay healthy, and enjoy the sunshine headed our way!

*Kim Lutey, Volunteer Program Specialist  
klutey@masongeneral.com  
(360) 427-3621*

*Hours: Tuesday-Thursday,  
8 a.m. to 4:30 p.m.*

**Selena Parker**  
May 6

**Terry Oliver**  
May 11

**Jacqueline Flores**  
May 13

**Lyle Lewin**  
May 17

**Robbi Alberts**  
May 21

**Lenora Hutchinson**  
May 24

**Vicki Huennekens**  
May 26

**Carol Phipps**  
May 31

### **NEWSLETTER CONTRIBUTORS:**

*Kim Lutey, Volunteer Program Specialist  
Arla Shephard Bull, Marketing Coordinator*

## Mason Health Birth Center Receives Excellence In Healthcare Award

SHELTON, WA – The Birth Center at Mason General Hospital was recently recognized as a 5-Star Award Winner in inpatient OB/GYN services for scoring in the top 10 percent nationally in Overall Hospital Rating by PRC, a leader in the healthcare intelligence space.

The Excellence in Healthcare Awards recognize organizations and individuals who achieve excellence throughout the year by improving patient experiences, healthcare employee engagement, and/or physician alignment and engagement based on surveys of patients.

“It is an honor to recognize Mason Health with this Excellence in Healthcare Award for the Birth Center’s deserving work,” said Joe M. Inguanzo, Ph.D., President and CEO of PRC.

***“It takes true dedication and determination to achieve this level of excellence in healthcare and Mason Health has shown their commitment to making Mason General Hospital a better place to work, a better place to practice medicine, and a better place for patients to be treated.” said Inguanzo.***

Mason Health’s Birth Center at Mason General Hospital had more than 1,400 visits in 2024, helping 354 babies come into the world. In the past year, the department has prioritized prenatal care through new

programs like the Blue Band Initiative for preeclampsia awareness and TeamBirth, a collaborative process which bolstered the autonomy and decision-making ability of persons giving birth in Washington state. TeamBirth was launched in partnership with the Washington State Hospital Association.

***“It is an incredible honor to receive this distinction among other Birth Centers across the nation, mostly because it means our patients feel heard and well cared for,” said Birth Center Director Kris Gaa.***



Kris Gaa

“We want all of our birthing families to know their safety and birth experiences are our top priorities. The nurses in the Birth Center are there because they love supporting families through one of the most intimate and meaningful periods in their lives.”

To learn more about the 2025 Excellence in Healthcare Awards, including eligibility and criteria, visit [PRCExcellence.com](http://PRCExcellence.com).

PRC, a leader in the experience management space, is taking experience solutions to a new level. PRC’s surveys and intuitive reporting focus on changing the way organizations manage and improve five key areas of the healthcare experience—patient, physician, employee, community, and brand. Over 2,800 healthcare organizations across the United States have used PRC to listen, understand, and take action to create cultures of excellence. To ensure clients have access to leading practices, coaches, and learning resources, PRC is partnered with Healthcare Experience Foundation (HXF) to accelerate paths to excellence. PRC’s proprietary healthcare discovery platform is a system designed to drive action, optimize engagement, and increase loyalty while building a positive culture across the healthcare ecosystem. [www.PRCExcellence.com](http://www.PRCExcellence.com).







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# MASON HEALTH WEEK

MAY 11 - 17, 2025

#WeAreHealthcare

*Celebrating  
Hope, Healing  
and Health*

## List of Events

### Monday, May 12

DAISY Award for  
Exceptional Nursing  
Ceremony, MGH Courtyard  
at 2 PM.

### Tuesday, May 13

Pop-Up Apparel Shop! Shop  
for Mason Health apparel -  
proceeds benefit Mason  
Health Foundation.

### Wednesday, May 14

BBQ Lunch! 11am - 1:30pm,  
MGH Lawn and Parking Lot  
near the ICU. BBQ Dinner  
hours are 5 to 7:30 p.m.

### Thursday, May 15

Free Sweetlee's Ice Cream!  
11am - 2pm, MGH Parking Lot  
near ICU. Please wear your  
badge.

### Friday, May 16

Fun Stuff Crafts at Gift Shop!  
Join Mason Health  
Foundation Board Member  
Lisa Welander making crafts  
at the Gift Shop - timing TBD.



## Interested in changing your volunteer routine or increasing your hours?

If you or a friend/family member are interested in any of these programs, please contact Kim Lutey!

### Clinic Concierge Volunteers:

- Individuals must be 16+
- Need coverage for mornings on Mondays, Thursdays and Fridays

### ED Concierge Volunteers:

- Individuals must be 18+
- Afternoon and evening shifts are available all week, with all day coverage needed Fridays and Saturdays.

### Gift Shop Volunteers:

- Individuals must be 18+
- We are looking for those with experience in any retail or customer service roles. Fridays and Mondays are priority coverage.

### Chaplain Volunteers:

- Must meet requirements listed in the Chaplain Volunteer position description (available on our volunteer website); 18+
- 3-hour shifts weekly, with rotating on-call weeks

### Office Volunteers:

- Individuals must be 16+
- Assist the Development office with editing, marketing, fundraising, program assistance, event planning and more!
- Office coverage needed 8am – 4:30pm, priority days are Monday, Tuesdays and Fridays!

## Appreciation Gifts Pick Up

If you missed the appreciation event, you can still pick up your volunteer gift – a portable Coffee/Tea Mug! All volunteers will also be receiving a Mason Health polo as a workforce appreciation gift. Here are the ways you can pick up your gift:

- **Stop by our Volunteer Services Office,**  
Monday through Friday, 8am – 4:30pm:  
2505 Olympic Highway N., Suite 170  
Shelton, WA 98584
- **Pick it up during our Annual BBQ for Mason Health Week**  
Wednesday, May 14th from 11am – 1:30pm  
MGH Lawn and Parking Lot near ICU

If you need to arrange another way to receive the gift, please contact me directly and we will try to accommodate you getting your gift!

## Join us at the Quality Care Open!

Mason Health Foundation is planning for the 2025 Quality Care Open Golf Tournament! **This year's fundraiser will take place on Friday, July 11, at Alderbrook Golf & Yacht Club.** If you are interested in volunteering (manning booths, helping put up signs, handing out refreshments, assisting vendors in setting up at holes), please email [foundation@masongeneral.com](mailto:foundation@masongeneral.com) or call 360-427-3623.



*Foundation volunteers Kim McElliot, Penny Nielsen, Robbie Alberts and Ann Williams help golfers register at the 2024 Golf Tournament.*





