



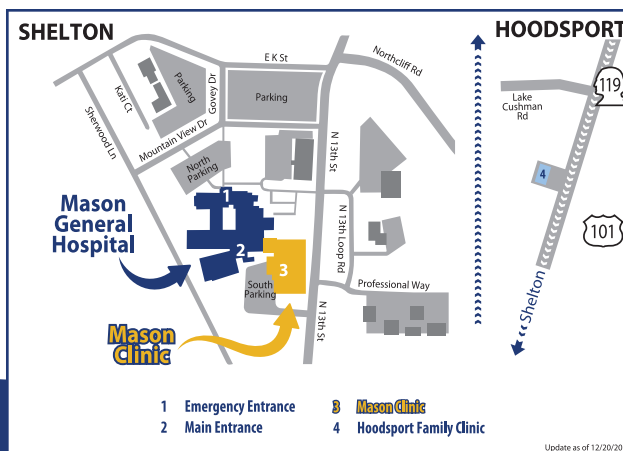
We do our best to assist patients with their Hospital or Clinic bills. We have multiple options regarding payment of the bill.



Mason General Hospital
901 Mountain View Drive
PO Box 1668
Shelton, WA 98584-5001
Shelton (360) 426-1611
From Allyn (360) 275-8614
Toll-free (855) 880-3201
TTY / TDD (360) 427-9593

Mason Clinic
1701 N. 13th Street
PO Box 1668
Shelton, WA 98584-5001
(360) 426-2653
Toll-free (800) 824-8885

MGH Hoodsport Family Clinic
4261 N US Highway 101
PO Box 279
Hoodsport, WA 98548
(360) 432-7781



Visit our website: www.masongeneral.com

www.MasonGeneral.com • 901 Mountain View Drive, Shelton, WA 98584 • (360) 426-1611, from Allyn (360) 275-8614, Toll free (855) 880-3201, TTY/TDD (360) 427-9593. Equal Opportunity Provider • Free Translation Services Provided. Se habla español • Mason Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, religion, national origin, age, disability, sex or sexual orientation. Certified by Det Norske Veritas.



Payment Options



A variety of options for paying your Mason Health bills

Discounts

Mason Clinic Services

All services operated by Mason Health will allow a 10% discount only if we do not bill any insurance and if the balance on the account is paid in full within 30 days of date of service.

Mason General Hospital Services

If you are a self-pay account Mason General Hospital will allow a 25% discount only if we do not bill any insurance and if the balance on the account is paid in full within 30 days of date of service.

If you own a home in Mason County you are eligible for a once-a-year tax adjustment with a yearly maximum of \$250 on out-of-pocket expenses. In order to qualify, you need to complete the Tax Adjustment Request Form and provide a copy of your Mason County Real Property Tax Statement. Only one adjustment will be applied per year within 90 days from the date the service was billed, or 90 days from the date other insurance paid their full amount. Past due accounts or accounts in collection are excluded. Applications can be picked up at the Mason General Hospital admitting desk or the Patient Accounts office.

Payment options

In person

Walk-in hours are Monday - Friday, 8AM - 4:30PM
Phone hours are Monday - Friday, 8AM - 4:30PM
2505 Olympic Hwy N., Suite 460, Shelton

By mail

Mason Health Business Office
PO Box 94782
Seattle, WA 98124 - 7082

Online bill pay service

Make an on line payment at:
www.MasonGeneral.com. Click on the "Pay Your Bill" link at the top of the web page.

POWERED BY **InstaMed**

Payments

We do accept payment arrangements. No interest is charged, but prior approval for the payment arrangement is needed. We have formulated the following payment scale:

Balance

Under \$74.99
\$75-\$149.99
\$150-\$499.99
\$500-\$999.99
\$1,000 - \$1,499.99
\$1,500 - \$3,999.99
\$4,000 or more

Months to pay

must be paid within 1 month
spread over 2 months
spread over 3 months
spread over 4 months
spread over 8 months
spread over 12 months
spread over 20 months

To set up a payment plan, please call Patient Accounts at (360) 427-3601.

Financial Assistance Program

Our Financial Assistance Program is based on a sliding fee schedule extending up to 400% of the federal poverty level. In order to qualify you need to do three things:

1. Complete the Financial Assistance application.
2. Provide proof of income so that we can verify household income for the previous 12-month period.
3. Uninsured patients may be required to work with our financial counselors to apply for medical insurance assistance.

After all the criteria have been met, a determination will be made based on the income information. You may qualify for a discount up to 100% of your bill. Applications can be picked up at Mason General Hospital's Admitting desk, Patient Accounts office (Gateway Center), or online at www.MasonGeneral.com.

Who do I contact if I have a question about my bill?

- Please contact the Patient Accounts office at (360) 427-3601 or email hospitalbillingquestions@MasonGeneral.com
- We are located in the Gateway Center behind the Shelton McDonald's
- Office hours: Monday - Friday, 8AM - 4:30PM
- Spanish translator available: Monday - Friday, 8AM - 4:30PM

To protect your good credit rating, it is imperative that we have your correct address and phone number on file.

A few minutes of your time in answering our questions can help to protect your credit rating.

Mission

United Community,
Empowered People,
Exceptional Health

Vision

Provide the best
patient-centered care in the
Pacific Northwest

Values

Service & Relationships