



*United Community, Empowered People, Exceptional Health*

## **New Consolidated Family Billing**

**Beginning May 20, 2019**

Mason General Hospital & Family of Clinics is pleased to share that starting May 20, 2019 we will be able to send you one billing statement for services you had at our hospital, or at any of our clinics. This is sometimes referred to as "Family Billing." This means you will receive one bill for any services. This new combined bill will also include services for any other family members where you are responsible for their bills and financial commitments.

After May 20<sup>th</sup>, our system will be able to combine your bills into one statement. This will reduce the paper you receive from us. Please note that this change is for services you receive on or after May 20<sup>th</sup>. **Any hospital or clinic services you received before May 20<sup>th</sup> will continue to have separate bills.**

It is our hope that the new combined bill will be better to understand and reduce any confusion from receiving multiple statements from us. Please call our customer service number at 360-427-3601 if you have any questions.

Thank you,

Mason General Hospital & Family of Clinics