FINANCIAL ASSISTANCE FOR THE UNINSURED & UNDERINSURED APPLICATION

Financial Assistance Instructions and plain Language Summary

This is an application for financial assistance (also known as charity care) at Mason Health. **Washington State requires all hospitals to provide financial assistance** to people and families who meet certain income requirements. You may qualify for free care or reduced-price care based on your family size and income, even if you have health insurance. Federal Poverty guidelines can be found on our website @ www.masongeneral.com. No individual qualifying under the Financial Assistance Policy shall be charged more than the Amounts Generally Billed (AGB) for emergency care or other medically necessary services.

What does financial assistance cover? The hospital financial assistance covers appropriate hospital/clinic based services provided by Mason Health depending upon your eligibility. Financial assistance may not cover all health care costs, including services provided by other organizations. Elective services are not covered by the Financial Assistance Program.

If you have questions or need help completing this application: Please contact our Patient Accounts Representative @ 360.427.3601. You may obtain help for any reason, including disability and language assistance.

In order for your application to be processed, you must:

- □ **Provide us information about your family**
  Fill in the number of family members in your household (family includes people related by birth, marriage, or adoption who live together)
- □ **Provide us information about your family's gross monthly income (income before taxes and deductions)**
- □ **Provide documentation for family income and declare assets**
- □ **Attach additional information if needed**
- □ **Sign and date the form**

Note: **You do not have to provide a Social Security number to apply for financial assistance**. If you provide us with your Social Security number it will help speed up processing of your application. Social Security numbers are used to verify information provided to us. If you do not have a Social Security number, please mark "not applicable" or "NA."

Mail or fax completed application with all documentation to: Mason Health, PO. Box 1668, Shelton WA 98584 or fax to: 360.427.9597. Be sure to keep a copy for yourself.

To submit your completed application in person: Mason Health 2505 Olympic Hwy, Shelton, WA

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98584. Office hours are: Monday – Friday 8:00am to 4:30pm. Phone: 360-427-3601
We will notify you of the final determination of eligibility and appeal rights, if applicable, within 14 calendar days of receiving a complete financial assistance application, including documentation of income.

By submitting a financial assistance application, you give your consent for us to make necessary inquiries to confirm financial obligations and information.

We want to help. Please submit your application promptly!
You may receive bills until we receive your information.

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Financial Assistance Application Form – confidential

SCREENING INFORMATION
Do you need an interpreter? □ **Yes** □ **No** *If Yes, list preferred language:*
Has the patient applied for Medicaid? □ **Yes** □ **No**
Does the patient receive state public services such as TANF, Basic Food, or WIC? □ **Yes** □ **No**
Is the patient currently homeless? □ **Yes** □ **No**
Is the patient's medical care need related to a car accident or work injury? □ **Yes** □ **No**

PLEASE NOTE

- We cannot guarantee that you will qualify for financial assistance, even if you apply.
- Once you send in your application, we may check all the information and may ask for additional information or proof of income.
- Within 14 calendar days after we receive your completed application and documentation, we will notify you if you qualify for assistance.
- For those patients that have been identified to meet the guidelines for an Apple Health plan, they will need to comply with the application process prior to receiving financial assistance.
- Financial Assistance is generally secondary to all other financial resources available to the patient, including but not limited to group or individual medical plans, worker's compensation, Medicare, Medicaid or medical assistance programs, other state, Federal, or military programs, third party liability situations (e.g., auto accidents or personal injuries), or any other situation in which another person or entity may have a legal responsibility to pay for the costs of medical services.

PATIENT AND APPLICANT INFORMATION

Patient first name	Patient middle name		Patient last name
□ Male □ Female □ Other (may specify _____)	Birth Date		Patient Social Security Number (optional*) **optional, but needed for more generous assistance above state law requirements*
Person Responsible for Paying Bill	Relationship to Patient	Birth Date	Social Security Number (optional*) **optional, but needed for more generous assistance above state law requirements*
Mailing Address _____ _____ City State Zip Code			Main contact number(s) ( ) _____ ( ) _____ Email Address: _____

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Employment status of person responsible for paying bill
□ **Employed** (date of hire: _____) □ **Unemployed** (how long unemployed:_____)
□ **Self-Employed** □ **Student** □ **Disabled** □ **Retired** □ **Other** (_____)

Please fill out all information completely. If it does not apply, write "NA." Attach additional pages if needed.

FAMILY INFORMATION

List family members in your household, including you. "Family" includes people related by birth, marriage, or adoption who live together.

FAMILY SIZE _____ *Attach additional page if needed*

Name	Date of Birth	Relationship to Patient	If 18 years old or older: Employer(s) name or source of income	If 18 years old or older: Total gross monthly income (before taxes):	Also has a balance due?
					Yes / No
					Yes / No
					Yes / No
					Yes / No

All adult family members' income must be disclosed. Sources of income include, for example:
- Wages - Unemployment - Self-employment - Worker's compensation - Disability - SSI - Child/spousal support
- Work study programs (students) - Pension - Retirement account distributions - Other (*please explain_____)*

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INCOME INFORMATION

***REMEMBER**: You must include proof of income with your application.*

You must provide information on your family's income. Income verification is required to determine financial assistance.

All family members 18 years old or older must disclose their income. If you cannot provide documentation, you may submit a written signed statement describing your income. Please provide proof for every identified source of income.

Examples of proof of income include:

- A "W-2" withholding statement for the relevant time period; or
- Current pay stubs for all employment during the relevant time period (***3 months***); or
- An income tax return for the most recently filed calendar year for the relevant time period;
- Written, signed statements from employers or others; or
- Approval/denial of eligibility for Medicaid and/or state-funded medical assistance; or
- Approval/denial of eligibility for unemployment compensation.

If you have no proof of income or no income, please attach an additional page with an explanation.

EXPENSE INFORMATION

We use this information to get a more complete picture of your financial situation.

Monthly Household Expenses:

Rent/mortgage $_____ Medical expenses $_____

Insurance Premiums $_____ Utilities $_____

Other Debt/Expenses $_____ (*child support, loans, medications, other*)

ASSET INFORMATION

This information may be used if your income is above 200% of the Federal Poverty Guidelines.

Current checking account balance
$_____

Current savings account balance
$_____

Does your family have these other assets?

Please check all that apply

□ Stocks □ Bonds □ 401K □ Health Savings Account(s) □ Trust(s)
□ Property (excluding primary residence) □ Own a business

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ADDITIONAL INFORMATION

Please attach an additional page if there is other information about your current financial situation that you would like us to know, such as a financial hardship, excessive medical expenses, seasonal or temporary income, or personal loss.

PATIENT AGREEMENT

I understand that Mason General Hospital & Family of Clinics may verify information by reviewing credit information and obtaining information from other sources to assist in determining eligibility for financial assistance or payment plans.

I affirm that the above information is true and correct to the best of my knowledge. I understand if the financial information I give is determined to be false, the result may be denial of financial assistance, and I may be responsible for and expected to pay for services provided.

_____ _____

Signature of Person Applying Date

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Elective Services not covered by Financial Assistance

Updated 9/1/23

ELECTIVE SERVICES NOT COVERED BY FINANCIAL ASSISTANCE POLICY

In accordance with the Mason Health's Financial Assistance Policy, only certain services are covered for Financial Assistance. The Policy states:

Financial assistance may cover all appropriate hospital-based medical services, received in the hospital inpatient or outpatient/clinic setting. Services not qualifying under financial assistance may include transportation costs, elective procedures, or separately billable professional services provided by the hospital's medical staff.

Services provided by Mason Health which are not covered under the Financial Assistance Policy include, but are not limited to, the following elective procedures: (not an all-inclusive listing)

Bone Density Study with no Medical Necessity (baseline study)

Contact Lens Fittings

Cosmetic Procedures of any type (unless restorative and medically necessary)

Dexa Body Composition Procedure

Drug Screens (Industrial or private)

Experimental treatments and services

Lap Band Surgery (placement/removal/repair)

Orthopedic Surgery – Elective- Subject to appropriate hospital based medical services.

Pap and breast exam (always refer to Karen Hilburn or Breast and Cervical Health programs)-ok to cover by policy if the service is not covered by Karen Hilburn or Breast and Cervical)

Transportation Costs

Wart/Mole Removal