



# Mason Health

Mason General Hospital • Mason Clinic

To: Board of Hospital Commissioners  
From: Eric Moll  
Date: November 14, 2023  
Subject: Consent Agenda

Consent agenda for Tuesday, October 24, 2023

**Approval of the Bills:**

General Fund 2242787 – 2243429; 243452 – 243493, 100032	\$4,281,681.51
Off-cycle pr	
Employee Medical 20153 – 20155	\$ 421,467.03

Mason General Hospital write offs for the month of October 2023 in the amount of \$854,529.78.

Mason Clinic Eye Care, Orthopedics, Pediatrics, Women’s Health, Podiatry General Surgery write offs for the month October 2023 in the amount \$41,332.61.

Mason General Hospital Family Health Clinic, Olympic Physicians, Shelton Family Medicine write offs for the month of October 2023 in the amount of \$50,518.22.

Hoodsport Clinic write offs for the month of October 2023 in the amount of \$1,383.02.

Walk-In Clinic write offs for the month of October 2023 in the amount \$26,170.73.

**Miscellaneous**

**COO**

The last week of October we received signed employment agreements from Primary Care Doctors Alyssa Sethi and Tavneer Sidhu. Drs. Sethi and Sidhu are in residency in upstate New York, finishing in Summer 2024. The two Physicians were looking for employment together and were very interested in the Pacific Northwest. They are both from Canada. Dr. Sethi will start in July and Dr. Sidhu will join us in November of next year.

On November 6, we began the pilot program for the Primary Care Team Based Care Model. This is being led by Kelly North, Primary Care Manager, and Jennifer Kummerfeldt, Nurse Practitioner. The pilot program will include eight Providers each with a Direct Care Medical Assistant, Triage and Care Management Nurses, Indirect Care Medical Assistants and a

Medication Management Medical Assistant. The purpose of the Care Team Model is to give Providers more time with patients and less time charting and responding to electronic and phone messages. This will also give Providers coverage for time they are out of the office. The initial pilot will run for three months, with more Providers added at one- and two-month intervals.

On Thursday, November 30, we are hosting a retirement celebration for Mark and Pam Schlauderaff. Their last day with Mason Health is Monday, December 4. The celebration will be from 11:00 – 1:00 in the Ellinor room.

### **CNO**

RN negotiations continue, we have met 7 times with a combination of in person and virtual. We've spent most of the time collaborating on language clarity and the double time language around picking up extra shifts. I was very impressed with the time and thoughtfulness the nurses put into the extra shift process. We have our next negotiations on November 14<sup>th</sup>, and we expect to be negotiating compensation. This has been a collaborative negotiation.

Pat Justis from DOH reached out to Nicole Eddins and I to participate in a Podcast about the Health Sciences Academy. Our story will be the first DOH podcast in the series and will occur in January 2024. The podcast will be included on the DOH site and sent via listserv.

CNA cohort- I am working with the Rural Collaborative CNE's and the States Health Career Fund organizers on developing a CNA training program with Mason Health as the 'hub'. There is a minimum requirement of 12 to establish a cohort and the state provides a combination of didactic, remote, and in person clinical training. We hope to include this as the launching point for nursing scholarship recipients in the future.

We have our kickoff for the Nursing Committee (NURT) Friday November 10<sup>th</sup> with a total of 12 members- two from each unit and a mix of NAC/RN's.

Nursing had the Daisy Award kick off Friday November 3<sup>rd</sup> in the main lobby of the hospital. Cinnamon rolls and informational flyers were handed out. They received several nominations. The Daisy committee will choose 1 nominee for the Daisy Award per quarter. Runners up will receive a daisy pin and the winners are posted on the Daisy Award website, and through our marketing streams. Winners receive a beautiful statue, pin, cinnamon roll party, and other recognition. Kudos to Nadine Cram- ICU Supervisor for organizing a wonderful launch!

We are actively working through the PRC (patient satisfaction survey) implementation. We'll be moving from Press Ganey to PRC for a 1-year trial. To recap: The goal is to increase our response rates in order to get valid, actionable results. PRC came highly recommended by our rural collaborative partners. They will be able to offer text/email options instead of mail in only. Launch will be January 1, 2024.

HSA: Nicole Eddins and team are busy putting together a robust 'playbook'. Barriers: students navigating college- from signing up for classes to completing classwork. 2/4 students in the phlebotomy track have struggled along with the MA apprenticeship. Next year, we will be

meeting with parents and students to make clearer to expectations when attending college, etc. MA track recipients will be sent to a college program instead of the clinic apprenticeship because of the structure a classroom offers.