

SPECIAL BOARD OF HOSPITAL COMMISSIONERS

August 18, 2023

Those in attendance were Hospital Commissioners Darrin Moody, Gayle Weston, and Don Welander. Also present were Eric Moll, Mason Health CEO; Mark Batty, Mason Health COO; Steve Leslie Mason Health CFO (remotely); Dean Gushee, Mason Health CMO; Mel Strong, Mason Health CNO; Robert Johnson, Legal Counsel and Shelly Dunnington, Senior Executive Assistant.

Other Colby Snyder, Laura Grubb, Jen Capps, Dr. Cuevas, Nicole Eddins, Rob Johnson, Kevin Keller, Brad Becker.

Darrin Moody called the special meeting of the Board of Commissioners to order at 9:00 a.m.

Eric Moll went over the Strategic Planning Meeting agenda.

2023 Q2 Strategy Recommendation

- Under Patient Safety Strategic Objective, adding “Hospital Acquired Pressure Injuries” as 2023 Q3 Strategic Initiatives with target of Zero,
- Under Patient Safety Strategic Objective, removing “Psychologic Safety” in 2023 Q3,
- Under Provider Engagement, adding “Primary Care Support Model” as strategic initiative in 2023 Q3.

SWOT Exhibit

Cybersecurity out of the FutureScan Article. Provide more ability for patients electronically but we have to do it securely.

A lot of opportunities around generational population on what and how the different generations handle their medical care. How do we serve the next generation?

Workforce and the aging workforce and how do we build team.

Food is your medicine, what you put in, is what you get out. Blue Zones is one of the initiatives to align with the food initiatives. It is key for population health to have a healthier community.

Gayle Weston shared she doesn't see what our competition are and what are they doing.

Threats: Insurance Health plans (highly incentive) to steer to low cost like DI.

Opportunities: Service Line Expansion and Facility Expansion. Homebase services

Eric Moll announced the Dr. Darren Cuevas will be taking over the CMO position at the end of year after Dr. Dean Gushee retires.

BOARD OF HOSPITAL COMMISSIONERS

August 18, 2023

Page 2

Discussion around the unskilled workers (availability) and who we compete with.

Any potential State and Federal regulation. Payment Reform.

Strategic Advantage: Payment model

Review Blue Zones and Community Health Needs Assessment –

- How are we engaging community partners?
 - Add Blue Zones goal, Increase Health Foods Environment, to ES& G Dashboard.

Gayle asked if providers will be pushing more holistic approach like food and diet than medication and will that fit in the Blue Zones.

Review market share – opportunities to expand to strengthen position. Dr. Cuevas and Dr. Gushee shared their perspectives for the need both in the inpatient and outpatient having a Cardiologist for EKG and also giving our primary care providers access to a Cardiologist to consult with.

- Opportunity: Cardiology
- Bring market share on other line services (e.g., ENT,)

Explore vulnerabilities given internal metrics (weaknesses)

- Patient
- Access availability - (time to be seen) metric.

Future Ideas:

Discussion on Environment, Social and Governance – How this ties into our Mission, Vision, Values.

- Patient Centered -
- Inclusiveness we have with our partners.
- Environmental
 - Practice Greenhealth - Jen Capps discussed we have been working on this since 2020.
- Social
 - Health Science Academy
 - Empowerment and Inclusiveness Scan

E,S&G ties to Baldrige framework

- 1.2.c (1) – Societal Well-being.

BOARD OF HOSPITAL COMMISSIONERS

August 18, 2023

Page 3

- 5.2.c (5) –Equity and Inclusion - Health Science
- 6.2.c (3) – Business Continuity & Resilience - Emergency Preparedness

Discussion on governance

- Cyber preparedness and management – Have Patrick O’Neil do a presentation in November regarding our emergency management.
- Effective compliance program
- Review ethical behavior of vendors and suppliers (Baldrige opportunity for improvement).

Eric went over the 2024 ES&G Dashboard to go along with 2024 Strategic Initiative Dashboard. Late fall for bringing back E,S,G targets.

Mission, Vision and Values:

Discussion around sustainability (survive) and Gayle feels like we are missing quality.

Illuminate Mission, Vision, Values for next year – schedule for next year.

Strategic Objectives – Looks good – Discussion about operating margin and the how it incorporates Revenue Cycle all that rolls up into operating side.

Are there areas of innovation required?

- Innovation results in the implementation of new services or processes or improvement of greater than 30% in the performance of existing service or process.
 - A.I. – assisted provider documentation. – Dr. Cuevas said if a provider saves 5 minutes documenting per patient with this it would be huge.
 - Cardiology Service Line

Performance Measures – Access is big and various components. Get some better data of access as a whole. How do we control if this is efficiency? Is it norm to industry or is benchmark looking at only Mason Health. September 26th will report back how big of lift this may be.

Nicole Eddins did a presentation on Quality Indicators. Nicole recommends 2.5% or 25/1000 per patient as a target. What is the top decile? Possibly a different name Hospital Quality Indicator.

It was moved, seconded voted to approve the 2024 performance targets.

BOARD OF HOSPITAL COMMISSIONERS
August 18, 2023
Page 4

1:45 p.m. adjourned

PUBLIC HOSPITAL DISTRICT NO. 1
OF MASON COUNTY, WASHINGTON

BY: _____

Attest: _____
