

BOARD OF HOSPITAL COMMISSIONERS

August 8, 2023

Those in attendance were Hospital Commissioners Darrin Moody, Gayle Weston, and Don Welander. Also present were Eric Moll, Mason Health CEO; Mark Batty, Mason Health COO; Steve Leslie Mason Health CFO (remotely); Dean Gushee, Mason Health CMO; Mel Strong, Mason Health CNO; Robert Johnson, Legal Counsel and Shelly Dunnington, Senior Executive Assistant.

Others in attendance: Bob Roger, Public, Laura Grubb, Director of Compliance, Kevin Keller, Director of Human Resources

Darrin Moody called the regular meeting of the Board of Commissioners to order at 8:00 a.m.

It was moved, seconded, and voted to approve July 25, 2023 minutes as presented.

Commissioners' Committee Report & Calendar

Don Welander attended BOHC on July 25, 2023, Safety Fair on August 2, 2023, and 1:1 w/ Eric Moll on August 7, 2023.

Darrin Moody attended BOHC on July 25, 2023, Construction Committee meeting on July 26, 2023, and Meeting w/ Concern Citizen and Behavioral Health meeting on July 28, 2023.

Gayle Weston attended BOHC on July 25, 2023, Multnomah on July 26, 2023, Shelton Hospital Association on July 27, 2023, 1:1 w/ Eric on July 28, 2023, Credentialing on August 3, 2023 and 1:1 w/Eric on August 7, 2023.

Public Comments – None

Consent Agenda

It was moved, seconded, and voted to approve the August 8, 2023, consent agenda.

Legal Counsel – Robert Johnson shared we received a letter from L&I that they found no findings with our paid sick leave and our distribution of the information to our employees.

The Board went into executive session at 9:12 a.m. to discuss compliance RCW 42.30.110 (o) for 30 minutes.

The regular meeting was reconvened at 9:37 a.m.

CEO's Report –

- a. Cardiology - Eric Moll shared that he is hoping he will bring back a recommendation on Cardiology Service for Mason Health. Eric is hoping to start by end of the year with one day a week and expand over time.

Eric Moll will be on vacation the last two weeks in August. Mark Batty will fill in for Eric Moll during his vacation.

Monthly Reports – None

Old Business – None

New Business

- a. 2023 Strategic Initiatives Q2 update – Eric Moll went over the 2023 Strategy Dashboard and results of Q2. Eric shared the feedback that Commissioners ask about an initiative on patient safety. Mel Strong developed a A3 on Hospital acquire pressure injury.
 - a. Psychological Safety - Recommendation is to pivot off of psychological safety and focus and target HAPI Hospital Acquire Patient Injury starting Q3 2023. Commissioner agreed to make this transition.
 - b. Annual Wellness Visits & Cancer Care Screening – Eric Moll shared we had a change of leadership in Care Coordination, so we had a pause. Now Jennifer Kummerfeldt and Kelly North have done work around workforce and workflow. Jennifer is now working on standard work process with other providers hoping to stand up in 2 -4 weeks.
 - c. Inpatient/OBS (Overall) – Mel Strong shared we have not met the overall metric, but we did increase on metric on understand medication. One of the problems is the return rate of the survey is very low. Recommendation: to move from Press Ganey to PRC which is phone survey (pilot for 1 year). One key indicator for PRC will be response rate.
 - d. Clinic Patient (Overall) – Mark Batty gave a brief of the clinic’s satisfaction. It did go up but not where we want it. Mark is working with the Press Ganey consultant on some of the areas we can work on. Mark has developed a systematic approach. Don Welander was wondering if we need a different approach for different generations. Set goal for 2024 – Maintain target at 60th%
 - e. Referral Management - Mark Batty shared the struggles with referrals has been the workforce. We have been paying overtime to be able to bring the number of referrals down. Mark shared that we are looking at a system that may help us with the referrals. Keep this initiative for 2024 and leave at 3 days for the target.
 - f. Employee Engagement – Eric Moll shared 92% of directors are completing their scorecard with one element being 1:1 meeting.
 - g. Provider Engagement - Dr. Gushee shared this one is about developing an educational approach around EMR. Learning Journey has been rolled out in the clinic and CI can see you is using it.
 - h. Reduce Reimbursement Denials/PPI Vendor Management Surgical Supply Savings – Steve Leslie shared we are currently at 1% with target 3%. Our days of cash have maintained around 260. In Supply Chain, we have signed new contracts and we are seeing savings. Exceeding expectation. Denial adjustment percent goal 1% and currently we are 1.4%. Need to work with each group and work on the various denials. Steve will be putting together team including Tina Brown and Shannon Barnhart on denials to work on improvements. Pivot away from supply chain, keep denials on 2024 initiatives. Gayle Weston is asked if Revenue Cycle should that be a 2024 initiative.

BOARD OF HOSPITAL COMMISSIONERS

August 8, 2023

Page 3

New Business (continued)

b. 340B Program Presentation – Steve Leslie presented a presentation on Changing Regulatory Landscape.

c. Budget Amendments -

Recommendation increasing the budgeted Birth Center CNA pool from 1.6 FTEs to 1.8 FTEs. This is an increase of 0.2 FTE for a cost of \$8,585.58 for the remainder of 2023, the cost includes benefits.

It was moved, seconded and voted to approve increase 0.2 FTE for a cost of \$8,585.58 for the remainder of 2023.

Recommendation increasing to the 2023 operating budget in the amount of \$20,250 (\$42,200 annual wages plus \$6,400 taxes and benefits) to support the reclassification from per diem to parttime for a .65 FTE Stores Clerk in the Supply Chain Department.

It was moved, seconded and voted to approve increasing to the 2023 operating budget in the amount of \$20,250 to support the reclassification from per diem to part time for a .65 FTE.

d. Contract Union Ratification – Kevin Keller joined our meeting to discuss the AFSCME contract that added Facilities to our current AFSCME contract.

It was moved, seconded and voted to approve to have the CEO sign the MOU between Mason General Hospital and Local 1504H of WSCCCE and AFSCME.

Administration Roundtable

Steve Leslie has had good progress in the Capital Planning.

Mark Batty discussed what the care team model is today and what future state care team made up of direct and indirect clinical and administrative support staff will provide more comprehensive care to patients and better support for providers. We have changed the Care Coordination Director position to the RN Triage in Mason Health.

Iris Malit will be leaving in October 2023.

Mark Batty shared we shut off the phone calls unless the patient requests a phone call vs. text message. We have seen some significance no shows improvement.

We interviewed a Mid-level for Walk in Clinic.

Catherine Shetty will be starting on August 14th and Mat Kummerfeldt will be starting August 28, 2023.

Mel Strong shared about the Daisy Foundation

Dr. Gushee shared Cerner came and did an optimization work with provider and RN and had them complete a survey. It was a good optimization process and feels like we received good information from the this.

Adjourned at 11:19 a.m.

PUBLIC HOSPITAL DISTRICT NO. 1
OF MASON COUNTY, WASHINGTON

BY: _____

Attest: _____
