

To: Board of Hospital Commissioners From: Eric Moll Date: July 25, 2023 Subject: Consent Agenda

Consent agenda for Tuesday, July 25, 2023

Approval of the Bills:

General Fund	2240111 – 2240405, 243314 – 243323	\$4,781,241.65
Employee Medical	20136 – 20137	\$ 554,162.37

Miscellaneous

Budget Amendment

Recommendation to approve an increase to the 2023 operating budget in the amount of \$21,507 (\$43,014 annually, plus benefits) to support an additional 1.0 FTE Office Assistant in the Rehabilitation Services Department.

<u>CNO</u>

We will be participating in the Daisy Awards. The Daisy Awards are given to nurses who have been nominated by visitors, family, patients, and peers to nurses who provide excellence in patient care. They are an international organization founded >20years ago. We receive promotional materials that include posters with QR codes to be placed in patient rooms. The Daisy Award is well known in the nursing industry and is another way to recognize our nursing staff. We will have an internal Daisy committee that will decide the winners. We are allotted for 4 awards/year based on the Daisy Foundation's formula. The cost is \$700/year and there is currently funding available in the Nursing Administration budget.

We are continuing to see near capacity patient volumes on MSP. The 'isolation rooms' have not been approved for use by DOH, although construction was completed on time which has also affected capacity. We are not currently seeing transfers to other hospitals due to capacity constraints.

Open positions: CNA- 0.6 MSP, 1.5 Resource CNA, 1.0 PACU. RN: 1.5 Resource RN, MSP- 1.8 nights, 1.8 days (new), BC- 0.9 (new), 1.8 surgical services.

One of our 2022 scholarship recipients completed CNA certification and will begin as per diem on MSP. We continue to work on the workforce grant.

Patient experience survey- We have been exploring partnering with a different company for Patient Experience. Currently the return rate is <16% with Press Ganey, likely due to the delivery method (these are mailed surveys). PRC is a company used by several of the Rural Collaborative hospitals. Benefits of PRC: telephone/esurvey model, stratification based on ethnicity, and Voice of the Patient. We will begin a 1-year trial with the new company on January 1, 2024.

We expect our DNV survey in August.