

## **BOARD OF HOSPITAL COMMISSIONERS**

**May 9, 2023**

Those in attendance were Hospital Commissioners Darrin Moody, Gayle Weston and Don Welander. Also present were Eric Moll, Mason Health CEO; Mark Batty, Mason Health COO; Steve Leslie, Mason Health CFO; Dean Gushee, Mason Health CMO; Mel Strong, Mason Health CNO; Robert Johnson, Legal Counsel and Shelly Dunnington, Senior Executive Assistant.

Others in attendance: Brad Becker, Senior Director of Revenue Cycle and Laura Grubb, Compliance Director.

Darrin Moody called the regular meeting of the Board of Commissioners to order at 8:01 a.m.

**It was moved, seconded, and voted to approve April 25, 2023 minutes as presented.**

### **Commissioner's Committee Report & Calendar**

Don Welander attended BOHC April 25, 2023. Baldrige Kick off meeting on April 26, 2023 and Baldrige exit on April 28, 2023 on and met w/Eric Moll 1:1 on May 8, 2023

Darrin Moody attended BOHC on April 25, 2023, and met w/Eric Moll 1:1 on May 8, 2023

Gayle Weston attended Finance Committee on April 19, 2023, AHA Conference April 22 – 26, 2023. Dept of Health wrap up on May 4, 2023 and met w/Eric Moll 1:1 on May 8, 2023.

### **Public Comments – None**

### **Consent Agenda**

**It was moved, seconded, and voted to approve the May 9, 2023, consent agenda.**

### **Legal Counsel –**

Rob Johnson shared that the CMS mandate is over on May 11, 2023. Mel Strong and Dr. Dean Gushee shared that are vaccine mandate will end on this date.

Rob Johnson discussed the Laserfiche training with the PUD as this will be the software, we will implement for Mason Health contracts.

### **CEO's Report –**

- a. AWPHD & WSHA Rural Hospital Leadership Conference – Eric Moll shared the agenda around WSHA Rural Hospital Leadership Conference.

We have received resignation in Hoodsport that we will work on recruiting that position.

We currently interviewing two pediatric therapists.

We did close on City of Shelton property.

Eric Moll shared the Rural Collaborative formed a for-profit LLC. They have been interviewing to fill the CEO position for the for-profit LLC.

## Monthly Reports – None

## Old Business – None

## New Business –

- a. 2023 Strategy Dashboard Quarter 1 - Eric Moll went over the 2023 Strategy Dashboard and results of Quarter 1.
  - i. *Psychological Safety* - Eric Moll shared we performed an inclusive leadership survey. Identified individual improvement and the following leadership opportunities: Receiving feedback and practicing self-compassion when receiving feedback.
  - ii. *Annual Wellness Visits* - Eric Moll shared we have strong workflows and nurses are more notable in this process.
  - iii. *Care Gaps* – Jennifer Kummerfeldt has piloted standard work that can be spread to other primary care providers.
  - iv. *Inpatient/OBS* – Mel Strong shared we received data back from Nexus and based on the information will illicit ideas on how to improve patient education.
  - v. *Clinic Patient Satisfaction* – Eric Moll shared 1<sup>st</sup> quarter is at 23<sup>rd</sup>% and continue to work on ways to have more access for our patients.
  - vi. *Referral Management* – Eric Moll shared there is a long engagement with providers and their role and how to do the referrals. Our biggest barrier is staffing and so we are looking at how to handle the non-productive time.
  - vii. *Provider Engagement* – Dr. Gushee shared they provided light training and/tips & tricks by the Cerner onsite team while they were doing provider optimization.
  - viii. *Operating Margin (Reduce Reimbursement Denials)* – Brad Becker shared the group began working on improving surgery prior authorization process. Improvement made to accuracy and completeness of outside laboratory orders. We continue to work on new ED Critical care workflows for ED and HIM.  
*PPI Vendor Management Surgical Supply Savings* – Steve Leslie shared the work that Sean Hazlett is doing the vendor for a better pricing. Some delays are when changes are needed the back and forth with the vendor. (Awesome savings – Good job!)
- b. Update on Patient Complaint – Laura Grubb joined the meeting to report out an outcome of a patient's complaint.

Laura Grubb shared the waivers that are ending on May 11<sup>th</sup>. Public Health Emergency waivers that are ending are the 25 Inpatient Census Rule but we are still allowed to have as many observation patient admissions as we are able to accommodate if they meet criteria, Three-day qualify rule for Medicare patients (must be an inpatient for 3 days) before going to skilled nursing facility through the pandemic but is still good through ACO (Accountable Care Organization), 96 hours average patient length of stay, EMTALA rule s return to their pre-pandemic state, and expansion sites ends.

**Administration Roundtable**

Steve Leslie shared working on mandatory reporting: cost report, DOH annual reporting and DSH report. Brad Becker working with his teams on workflows. Cerner is going to beta test on getting records signing so they can get processed timely.

Dr. Gushee shared the work it takes to credential Radiologists for Radia and many times before we even get through the credentialing process they no longer part of Radia.

Mel Strong shared the Baldrige onsite visit. We won't know the feedback until June 2023. Mel Strong and Nicole Eddins did a great job having staff available for this visit.

Mel Strong shared last week we had an unannounced DOH visit. The feedback we received was very inspiring.

**Adjourned at 10:58 a.m.**

PUBLIC HOSPITAL DISTRICT NO. 1  
OF MASON COUNTY, WASHINGTON

BY: \_\_\_\_\_  
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Attest: \_\_\_\_\_

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